

BENCHMARK

Quality Policy

As Benchmark, our quality policy and promises regarding corporate social responsibility project design, employee volunteering programs, sustainability projects, social impact research, their implementation and training activities are as follows:

- ✓ To meet the needs and expectations of our stakeholders with the participation and effort of all our employees,
- ✓ To comply with the requirements of the quality management system and to ensure continuous improvement, taking into account environmental factors and occupational safety rules,
- ✓ To be a pioneer and innovative company by keeping our quality standards at the highest values and fulfilling legal requirements, by providing services in accordance with international and national standards.,
- ✓ To maximize the satisfaction of both our staff and beneficiaries while providing services within the framework of the legislation,
- ✓ To ensure that our employees receive trainings that increase the quality of the service they provide and improve their personal skills,
- ✓ To ensure that customer needs are met in accordance with applicable primary and secondary legislation,
- ✓ To increase customer satisfaction with risks and opportunities that may affect the delivery and compliance of services,
- ✓ To increase and maintain customer satisfaction,
- ✓ It is our most important task to gain the trust of everyone we serve by reaching the total quality in the most economical, fastest and shortest way, to maintain this and to improve it continuously.

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General Manager

Ali Ay

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